SW-20445A-09-0077 W-02450A-09-0081 W-20446A-09-0080 W-01732A-09-0079 W-02451A-09-0078 W-01212A-09-0082





ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2009

82530

Date: 10/20/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Nikki

Gralnich

Account Name:

Nikki Gralnich

Home:

Street:

Work:

City:

Maricopa

CBR:

State:

ΑZ

Zip:

is:

Utility Company.

Global Water-Santa Cruz Water Company

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

RE: dockets SW-20445A-09-0077

W-02451A-09-0078

W-017321-09-0079 W-20446A-09-0080 W-02450A-09-0081

W--1212A-09-0082

Customer is upset as this company's proposed rate increase. Customer is not in favor of this and wants the Commissioners to not approve this. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

I told customer that I would enter her Opinion in the database for the record and I would have her concerns docketed so that the Commissioners would be able to read her concerns prior to rendering their decision.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards Global Water-Santa Cruz Water Company:

SW-20445A-09-0077

W-02451A-09-0078

W-017321-09-0079

W-20446A-09-0080

W-02450A-09-0081

W--1212A-09-0082

FILE CLOSED *End of Comments*



ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Date Completed: 10/20/2009

Opinion No. 2009 - 82530